



USAID
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ADS Chapter 443

Special Assistance to Employees/Beneficiaries

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 ADS 443 – Special Assistance to Employees/Beneficiaries
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ADS 443 – Special Assistance to Employees/Beneficiaries

443.1 OVERVIEW

This chapter describes the types of special assistance given to employees during their employment with USAID and at the time of their separation from the Agency. Information is also provided about assistance to survivors of deceased employees.

443.2 PRIMARY RESPONSIBILITIES

a. The **Office of Human Capital and Talent Management, Employee and Labor Relations Division, Employees Services Branch (HCTM/ELR/ESB)** is responsible for:

- (1) Notifying emergency addressee of deceased employee;
- (2) Counseling and assisting survivor(s) of deceased employee in settling all financial benefits due from the Agency, including information concerning other Federal benefits available to survivor(s);
- (3) Notifying the Bureau for Management, Office of the Chief Financial Officer, Payroll Division (M/CFO/P) to stop payment of salary and other benefits of deceased employee;
- (4) Answering inquiries regarding death of the employee or dependent;
- (5) Preparing a letter of condolence for signature by the Administrator;
- (6) Contacting and assisting survivor(s) in settling office matters; and
- (7) Maintaining Emergency Locator Card file in Washington, and notification persons in the event of emergencies.

b. **Missions** are responsible for:

- (1) Immediately advising HCTM/ELR/ESB of the death of an employee;
- (2) The Mission Director or designee contacting, by personal visit if possible, the closest relative of the deceased employee at post;
- (3) Arranging transportation of an employee (or dependent) who dies while on assignment to the Mission or while traveling on official business outside the United States; and
- (4) Forwarding immediately to the Bureau of M/CFO pay and leave records,

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undelivered checks due the deceased employee, and vouchers for any unpaid travel expenses incurred by the deceased employee.

c. The **Bureau for Management, Office of the Chief Financial Officer (M/CFO)** is responsible for expediting all salary and other compensations due the employee at time of death.

443.3 POLICY DIRECTIVES AND REQUIRED PROCEDURES

The statements contained within the .3 section of this ADS chapter are the official Agency policies and corresponding essential procedures.

443.3.1 Services to Employees at Time of Separation

When an employee indicates intention to separate from USAID, an interview is to be conducted between the employee and the Office of Human Capital and Talent Management, Employee and Labor Relations Division (HCTM/ELR) in Washington or the Executive Officer or designee at the Mission. The interview is to be conducted on official Agency time at a time mutually agreeable to the employee, supervisor, and interviewer.

The employee is provided information about benefits and services available at the time of separation, such as unemployment compensation benefits, conversion or continuation of life insurance, reemployment rights, health benefits, payment for all annual leave, and out-placement services.

The Outplacement Service and the Displaced Employee Program are two special placement activities available to separating employees who desire to continue employment elsewhere in the Federal Government, state/local government, international organizations, or in private/educational facilities.

443.3.1.1 Outplacement Service

The Office of Human Capital and Talent Management, Employee and Labor Relations Division, Career Development Branch (HCTM/ELR/CD) shall provide outplacement assistance as time and staff resources permit.

In the event of a significant Agency-wide reduction-in-force (RIF) the Director of Personnel may authorize and staff a priority outplacement service for those employees being involuntarily separated to ease their transition to other public or private employment. In such instances every effort is made to provide employment counseling, referral for job interviews, assistance with resume preparations, and related outplacement services for the duration of the RIF.

443.3.1.2 Displaced Employee Program

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The Office of Human Capital and Talent Management must attempt to find other Federal employment for eligible Civil Service (CS) employees (career or career-conditional) or Foreign Service employees who possess such CS status, if:

- a. They are being separated by a RIF action, or are resigning after receiving a notice of a RIF; or
- b. They are being separated after refusing a new assignment in the Foreign Service (FS).

The Office of Human Capital and Talent Management Displacement Program includes priority referral of such employees to other Federal vacancies, circulation of employment briefs, and priority certification on CS registers ahead of other applicants.

The Office of Human Capital and Talent Management, Employee and Labor Relations Division (HCTM/ELR) assists eligible employees in filing applications for this program.

443.3.2 Assistance to Survivors of Deceased Employees

The Agency must assist the survivor(s) of a deceased employee in helping to settle the late employee's financial matters at USAID.

Following are the entitlements, which may be due to a beneficiary or beneficiaries when an employee dies:

- a. All unpaid salary due at death;
- b. Unpaid per diem allowances, mileage, and all other amounts due in reimbursement of expenses of official travel;
- c. Unpaid allowances and differential;
- d. Amounts due as refund of salary deductions for U.S. Savings Bonds;
- e. Payment for all unused annual leave;
- f. The amounts of any checks in payment of compensation specified above in the preceding criteria which were drawn in the name of and are proper for payment to the deceased, but which were not credited to or endorsed by the employee prior to death;
- g. Retirement benefits; and
- h. Federal Employees' Government Life Insurance (FEGLI) benefits.

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Unless otherwise designated on the appropriate Designation of Beneficiary form, all benefits to survivors of deceased employees are paid in the legally prescribed order of precedence as described on the reverse side of the beneficiary form.

| Form | Entitlements |
|---------|----------------------------|
| SF 2808 | Civil Service Retirement |
| JF-33 | Foreign Service Retirement |
| SF 54 | Life Insurance |
| SF 1152 | Unpaid Compensation |

(See [SF 2808](#), [JF-33](#), [SF 54](#) and [SF 1152](#))

Executive Order 8557 (Amended) provides for transportation of non-Foreign Service employees who die while assigned to an overseas Mission, or while traveling on official business outside the Washington Metropolitan area, or while in a travel status away from the official station in the United States. Detailed information is shown in Executive Order 8557 (Amended). (See [Executive Order 8557\(Amended\)](#))

The Foreign Service Act of 1980 provides similar assistance for a Foreign Service employee and family members who die abroad or while in a travel status.

443.3.3 Assistance in Emergency Situations (Stateside)

USAID shall notify certain designated persons in the event an employee in Washington (or elsewhere in the United States) is involved in an emergency situation. Procedures for emergency situations for overseas employees are in Section 443.3.4. (See [443.3.4](#))

A current USAID/W Emergency Locator Card ([See Form AID 450-1](#)) is maintained on each employee, including Foreign Service, who is assigned to a position or complement in the United States. The Emergency Locator Card includes names of persons to be notified in the event of an emergency.

- a. The employee must complete and submit to HCTM/ELR/ESB form AID 450-1 whenever there is change in office, home address, or change in name of person and/or address for emergency contact purpose. Forms AID 450-1 are available from HCTM/ELR/ESB.
- b. Foreign Service employees must complete form AID 450-1 when they rotate to a position or are assigned to a complement in Washington or elsewhere in the United States.

443.3.4 Assistance in Emergency Situations (Overseas)

USAID shall notify certain designated persons in the United States in the event an

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employee is involved in an emergency situation overseas. Detailed information is provided in 2 FAM 190 - Note: Foreign Service Emergency Locator Information referenced in 2 FAM 193 as sunset HB 29, App. 2F2 is the USAID Emergency Locator Card, Form AID 450-1. (See [2 FAM 190](#), [Form AID 450-1](#), and Form DS-1283)

For this purpose, a current Foreign Service Emergency Locator Card (See Form DS-1283) is maintained on each employee who is regularly assigned to an overseas mission. The Emergency Locator Card includes names of persons to be notified in the event of an emergency. The Emergency Locator Card is kept on file at the overseas Mission and in Washington.

Telegraph immediately to HCTM/ELR/ESB in Washington the following information regarding employee's or dependent's death:

- a. Time, place, cause, and circumstances of the death;
- b. Name of deceased employee, or in the case of a deceased dependent, the affected employee's name and relationship to deceased;
- c. Whether the survivor has notified emergency addressee(s) in the U.S. If not, the following information should be added to the telegram - name, address, telephone number (if available), and relationship of emergency addressee;
- d. If known, telegram should include information on desired place of interment and name of funeral home;
- e. Offer assistance survivor(s) in making necessary arrangements for return to the United States; and
- f. Indicate Mission's cooperation with the Consular Officer in preparing FS-192, Report of the Death of an American Citizen (See Form FS-192). Forward immediately to HCTM/ELR/ESB six certified copies of FS-192.

443.3.5 Assistance for Voting by Absentee Ballot

Overseas Foreign Service employees and Participating Agency Service Agreement (PASA) employees and their dependents are given special assistance with voter registration and voting by absentee ballot.

The designated Principal Voting Officer is responsible for administering the absentee voting program at each overseas post.

Detailed information and procedures are provided in 7 FAM 877. (See [7 FAM 877](#))

443.4 MANDATORY REFERENCES

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443.4.1 External Mandatory References

- a. [2 FAM 190, Designation of Emergency Addresses](#)
- b. [7 FAM 877, Foreign Extradition Papers](#)
- c. [Executive Order 8557, as amended](#)
- d. [Foreign Service Act of 1980, as amended](#)

443.4.2 Internal Mandatory References

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There are no Internal Mandatory References for this chapter.

443.4.3 Mandatory Forms

- a. **Form JF-33, Foreign Service Retirement**
- b. **Form SF 54, Life Insurance**
- c. [Form SF 1152, Designation of Beneficiary -- Unpaid Compensation of Deceased Civilian Employee](#)
- d. [Form SF 2808, Designation of Beneficiary, Civil Service Retirement System](#)

443.5 ADDITIONAL HELP

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There are no Additional Help documents for this chapter.

443.6 DEFINITIONS

The terms and definitions listed below have been incorporated into the ADS Glossary. See the [ADS Glossary](#) for all ADS terms and definitions.

Continental United States

The 48 contiguous states and the District of Columbia. (6 FAM-111.3) (Chapters 443, [522](#), [523](#), [524](#), [525](#), [633](#))

department

Includes independent establishment, agency, or Federally-owned or -controlled corporation. (Chapter 443)

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dependent

A spouse (defined as a partner in any legally-recognized marriage, regardless of the employee's state of residency. The term "spouse" does not include unmarried domestic partners, unless they meet the requirements of being spouses in a common-law marriage in States where such marriages are recognized.), unmarried child (including unmarried dependent stepchild or adopted child) under 21 years of age, a dependent mother or father, a dependent designated in official records, or an individual determined to be a dependent by the Chief Human Capital Officer (CHCO), Office of Human Capital and Talent Management (HCTM), or designee. (**Chapters [442](#), [443](#), [478](#)**)

employee

Includes all USAID direct-hire personnel and personal service contractors. (**[Chapter 110](#), [331](#), [410](#), [437](#), [443](#), [621](#), [625](#)**)

home

A fixed or permanent dwelling place synonymous with place of fixed abode as distinguished from a mere temporary residence. (Chapter 443)

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