

## **Emergency Notification System (ENS)**

### **PRIVACY IMPACT ASSESSMENT (PIA) SUMMARY**

**System Name:** Emergency Notification System (ENS)

**Managing Office:** Health, Safety & Emergency Management (M/MS/HMD)

**Date PIA Completed:** July 25, 2018

### **OVERVIEW**

The United States Agency for International Development (USAID) is the lead U.S. Government agency that works to end extreme global poverty and enable resilient, democratic societies to realize their potential. The USAID mission states: We partner to end extreme poverty and promote resilient, democratic societies while advancing our security and prosperity.

The mission of USAID Health, Safety & Emergency Management (M/MS/HMD) is to protect life, property, the environment, and operations of USAID domestic and overseas personnel and within USAID facilities worldwide. To fulfill this mission, the program requires the capability to provide prompt notification to USAID personnel before, during, and following an emergency, disruption, disaster, or other type of incident using an emergency notification system.

### **AUTHORITY FOR COLLECTION OF PERSONALLY IDENTIFIABLE INFORMATION (PII)**

Homeland Security Act of 2002, Pub. L. No. 107-296, §§ 501-521

National Continuity Policy Implementation Plan

Federal Continuity Directive, Federal Executive Branch National Continuity Program and Requirements

National Security Presidential Directive-51/Homeland Security Presidential Directive-20

### **INFORMATION COLLECTION (WHAT)**

The following data elements are collected: name, home phone number, personal cell phone number, personal email address, work phone number, work email address, and work location.

## **INFORMATION COLLECTION (WHY)**

PII is voluntarily collected from USAID personnel when staff members configure the settings of his/her personal ENS profile. PII is collected for the purposes of providing prompt notification to USAID personnel before, during, and after an emergency using various communications modalities. Without PII, the ENS is unable to send notification to personal devices and accounts of USAID personnel.

## **AGENCY INTENDED USE**

BlackBerry AtHoc Emergency Notification System Software (ENS) is a web-based system used to notify USAID personnel (both domestic and overseas) before, during, and after an emergency. ENS provides prompt notification to USAID Personnel using multiple communication pathways, such as email, text-to-voice phone calls, short message service (SMS) text messages, computer desktop pop-up messages and/or public social media postings. ENS does not collect any Personally Identifiable Information (PII) of third persons (i.e., PII of an individual who is a family member or emergency contact of USAID personnel, and data collected by the vendor is stored in the FedRAMP-certified servers of the Blackberry cloud.

## **INFORMATION SHARING**

BlackBerry AtHoc Emergency Notification System Software (ENS) is a web-based system used to notify USAID personnel (both domestic and overseas) before, during, and after an emergency. ENS provides prompt notification to USAID Personnel using multiple communication pathways, such as email, text-to-voice phone calls, short message service (SMS) text messages, computer desktop pop-up messages and/or public social media postings. ENS does not collect any Personally Identifiable Information (PII) of third persons (i.e., PII of an individual who is a family member or emergency contact of USAID personnel, and data collected by the vendor is stored in the FedRAMP-certified servers of the Blackberry cloud.

## **NOTICE OF OPPORTUNITIES FOR CONSENT**

The data subject may consent to the use of their information by providing the modality of how they prefer to be contacted for an emergency notification. However, mandatory information includes Government work phones and Government emails. End users will be notified of an event one way or another based on the amount of information provided. If users only use their Government phone and email, timely notification of the event may be delayed. Ultimately, there is no "Opt Out" option. No new uses of the PII after the initial collection will be used. This information is used for emergency notifications only.

## **SYSTEM OF RECORDS NOTICE (SORN)**

[USAID SORN 028 – Personnel Locator System](#) – published in Federal Register Vol. 73, No. 176, Wednesday, September 10, 2008.