



USAID
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ADS Chapter 513

Mail Management

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ADS 513 - Mail Management

513.1 OVERVIEW

Effective Date: 02/26/2014

This ADS chapter includes the policies and procedures that enable USAID to provide rapid processing and accurate delivery of USAID mail at minimum cost, to be consistent with the Federal Government's mail management program requirements, and to control the postage and fees for these services.

513.2 PRIMARY RESPONSIBILITIES

Effective Date: 02/26/2014

- a. The **Bureau for Management, Office of Management Services, Headquarters Management Division (M/MS/HMD)** establishes the policies and procedures for the receipt, delivery, collection, and dispatch of Agency mail and pouch items.
- b. **USAID Missions** establish effective systems for the processing and delivery of mail and diplomatic pouch items received within the Missions.

513.3 POLICY DIRECTIVES AND REQUIRED PROCEDURES

Effective Date: 02/26/2014

The Mail Management Operations office within M/MS/HMD picks up and delivers mail and diplomatic pouch items in USAID/Washington (USAID/W) and oversees the distribution services for USAID/W and overseas. Therefore, M/MS/HMD also determines the most economical methods of sending official materials to U.S. and overseas destinations. The M/MS/HMD mail management budget covers expenditures incurred in providing mail service for USAID.

Illegal Substances and Hazardous Items: You may not transmit illegal substances, glass, liquids, chemicals, and other items that destroy, damage, or injure life or property through the Agency's mail system or the U.S. Post Office.

513.3.1 Internal USAID/W Mail

Effective Date: 02/26/2014

Internal Agency mail must be processed through M/MS/HMD.

- a. **Personal Items:** You may not use the Agency's internal mail delivery system to pick up and deliver personal items.
- b. **Scheduled Pick-Ups:** M/MS/HMD provides four scheduled mail pick-ups and deliveries on a daily basis to USAID/W Bureaus/Independent Offices (B/IOs).

- c. **Mail Stop Codes:** You must use the four-digit Mail Stop Codes that M/MS/HMD creates for USAID/W offices (see [USAID/W Mail Stops at the Ronald Reagan Building \(RRB\)](#)).
- d. **Weight Limit:** You may not use the USAID/W mail system for receipt or delivery of official mail items over 70 lb. You must make arrangements for shipment of items over 70 lb through M/MS/HMD.

513.3.2 Outgoing Agency Mail

Effective Date: 02/26/2014

Official Agency mail must be processed through M/MS/HMD. Enclose your mail in an envelope or other type of acceptable wrap that meets U.S. Post Office(USPO) standards. See the U.S. Postal Service Domestic Mail Manual, available at the following web site: <http://www.usps.com>.

513.3.2.1 U.S. Post Office Regulations

Effective Date: 02/26/2014

a. **Weight and Size:** All outgoing packages/parcels must conform to weight and size limitations set forth in USPO Regulations. If you have any questions, contact M/MS/HMD for assistance. See the U.S. Postal Service Domestic Mail Manual, available at the following web site: <http://www.usps.com>.

(1) **Documents:** Whenever possible, fold documents to fit standard (4 1/8 x 9 1/2) letter-size envelopes.

(2) **Packages:** Packages must not exceed 40 lb in weight, and 62 inches in length and girth (circumference) combined.

b. **Zip Codes:** Outgoing official Agency mail must include the five-digit U.S. Postal Service zip code of the addressee and the sender's return address, including the four-digit mail stop number established by the Agency (see [USAID/W Mail Stops at the RRB](#)).

513.3.3 Courier Service

Effective Date 02/26/2014

M/MS/HMD determines usage of commercial courier service from USAID/W. You must include an Express Mail and Courier Service form ([AID 5-52](#)) with each request. Include a justification and authorizing signature on the form and attach it to the envelope or package.

a. **Commercial Courier Service:** You may only use commercial courier service to expedite the transmission of nonclassified "priority" mail

items to domestic and international addressees (see [Executive Order \(EO\) 12958](#) for specifics).

b. Local Courier Service: You may use this type of service to transmit nonclassified urgent mail items within the Washington Metropolitan Area. M/MS/HMD will make the necessary arrangements and utilize an Agency-approved courier company.

513.3.4 Internal Mission Mailing Systems

Effective Date: 02/26/2014

Each Mission must create an internal mail system based on specific U.S. Embassy guidelines and procedures regarding pouch users within the respective country.

513.3.5 Sending Classified Material

Effective Date: 02/26/2014

a. Sending Classified Mail Internally: You may use the Agency's internal mail delivery system to send and receive classified material rated as high as "Secret."

You must transmit internal classified material in unused, sealed envelopes. Indicate the highest form of classification on the envelope and attach a completed form OF-112, Classified Material Receipt. Adherence to EO 12958 is required when preparing classified material (see [EO 12958](#) for proper classified document marking requirements).

b. Sending Outgoing Classified Mail: You must properly prepare and identify classified mail sent through the U.S. Postal Service in accordance with EO 12958. You must double wrap the document.

Address, seal, and mark the inner envelope with the highest security classification. Address the outer envelope and mark "registered," and attach a completed Form OF-112, Classified Material Receipt.

513.3.6 Diplomatic Pouch

Effective Date: 03/25/2014

You may only use the Diplomatic Pouch to transport items for official use to Missions from USAID/W, from Mission to Mission, and from Missions to USAID/W.

The Agency adheres to the Diplomatic Pouch policies and procedures as stated in the Foreign Affairs Handbook (FAH) (see [5 FAH-10 H-500-590](#), Pouch and Mail Handbook, for specifics).

Personnel assigned to Category "A" posts do not have Diplomatic Pouch privileges. Category "A" posts utilize Army Post Office and Fleet Post Office (APO/FPO) facilities, that is, the Military Postal System.

Beginning November 15, 2000, internationally recruited USAID U.S. citizen Personal Service Contract (USPSC) employees have full pouch privileges, i.e., the same pouch privileges as those extended to USAID's direct-hire employees under 5 FAM 300. USAID internationally recruited USPSCs receiving full pouch privileges must not be permanent residents of the country in which they are working for USAID. Locally recruited USPSCs are not entitled to pouch privileges even if they are U.S. citizens (see [State Cable 226906 dated 11/16/00](#); [Memorandum of Agreement Between the Department of State and USAID for Diplomatic Pouch Services for U.S. Citizen Personal Services Contract Employees](#); and [5 FAM 300](#)).

Employees of USAID contractors, grantees, and cooperators are eligible for limited pouch privileges under [5 FAM 343.2\(B\)](#).

513.3.6.1 Illegal Substances and Hazardous Items

Effective Date: 02/26/2014

You are prohibited from transporting hazardous or illegal items through the Diplomatic Pouch. Violators are subject to loss of pouch privileges and/or disciplinary actions (see [5 FAH-10 H-530](#)).

513.3.6.2 Weight and Size Limitations

Effective Date: 02/26/2014

Weight and size limitations for envelopes, personal mail, and parcels sent through Diplomatic Pouch are as follows:

- a. Enveloped (official) documents may not weigh more than 2 lb.
- b. Personal mail may not weigh more than 1 lb.
- c. Parcels shipped via Diplomatic Pouch may not weigh more than 40 lb. Size restriction is 24 inches in length or 62 inches in length and girth (circumference) combined.

513.3.7 Military Postal Facilities (APO/FPO)

Effective Date: 02/26/2014

All overseas posts that are classified as Category "A" posts have an Army or Air Force Post Office (APO) or Fleet Post Office (FPO) facility. Therefore, you can only use the Military Postal System at these posts to receive unclassified office mail from USAID overseas posts. All posts with APO/FPO facilities must use the Military Postal System when sending unclassified official mail.

- a. **Contractors:** USAID contract personnel are not authorized to use APO/FPO facilities. (See Department of Defense Postal Manual 4525.6-M, Volume I, Chapter I, paragraph 105; Appendix A, #12e (please contact

Text highlighted in yellow indicates that the adjacent material is new or substantively revised.

M/MS/HMD for more information on obtaining this reference.))

b. USAID Personal Service Contractors (USPSCs): USPSCs who are U.S. citizens hired in the United States have full use of APO/FPO facilities (see **Exception to Policy**– USAID Personal Service Contractors Memorandum from Assistant Deputy Under Secretary of Office of the Under Secretary of Defense, 09/09/93, and attachment [please contact M/MS/HMD for more information on obtaining this reference]).

513.4 MANDATORY REFERENCES

513.4.1 External Mandatory References

Effective Date: 03/25/2014

- a. [5 FAH-10 H-500-590](#)
- b. [5 FAM 300, Diplomatic Pouch and Mail](#)
- c. Department of Defense Postal Manual 4525.6-M, Volume I, Chapter I, paragraph 105; Appendix A, #12e [please contact M/MS/HMD for more information on obtaining this reference]
- d. [Executive Order 12958, Classified National Security Information](#)
- e. Exception to Policy – USAID Personal Service Contractors Memorandum from Assistant Deputy Under Secretary of Office of the Under Secretary of Defense, 09/09/93, and attachment [please contact M/MS/HMD for more information on obtaining this reference]
- f. Federal Property Management Regulations, Amendment A-53 Section 101-9 [please contact M/MS/HMD for more information on obtaining this reference.]
- g. [Memorandum of Agreement Between the Department of State and USAID for Diplomatic Pouch Services for U.S. Citizen Personal Services Contract Employees](#)
- h. [State Cable 226906 dated 11/16/00](#)
- i. [U.S. Postal Service Domestic Mail Manual: PO 11.1.60; PO 13-2.1; A010.3.2 & 4.1; C010.3.1 \(DMM-477\)](#)

513.4.2 Internal Mandatory References

Effective Date: 02/26/2014

- a. [ADS 513maa, USAID/W Mail Stops at the Ronald Reagan Building \(RRB\)](#)

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513.5 ADDITIONAL HELP
Effective Date: 02/26/2014

There are no Additional Help documents for this chapter.

513.5.1 Optional Forms
Effective Date: 02/26/2014

- a. **Classified Material Receipt - Form OF-112 [to obtain a copy of this form please contact GSA at:
<http://www.gsa.gov/portal/forms/type/OP#1-1000.>]**
- b. **[Express Mail and Courier Service Form \(AID 5-52\)](#)**

513.6 DEFINITIONS
Effective Date: 02/26/2014

There are no Definitions for this chapter.

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