



Staff at Ilemela Dispensary in the Mwanza region of Tanzania illustrates how their new computer system has made patienttracking easier and more reliable (GoTHOMIS). Photo: Rachel Chilton/USAID

# TANZANIA PUBLIC SECTOR SYSTEMS STRENGTHENING ACTIVITY

The USAID Public Sector Systems Strengthening Activity (PS3) strengthens the ability of the Government of Tanzania to administer the delivery, quality, and use of public services, particularly for underserved populations.

PS3 supports Tanzania at the national level to establish inclusive, evidence-based planning and management systems for public services across health, education, and agriculture sectors. The activity moves key national strategies into practice to improve accountability and delivery of public services to all Tanzanians. These strategies include the National Health Care Financing Strategy, the Health Sector Strategic Plan IV, the Human Resources for Health Strategy, the Social Welfare Strategy, and the e-Health Strategy. At the local government authority (LGA) level, PS3 focuses on translating national guidance into action by strengthening human and financial capacity and increasing the autonomy of health and educational facilities to manage their plans, finances, staff, and service outputs. USAID funds PS3 activities in 93 LGAs across 13 regions.

PS3 focuses on four major systems components: governance and citizen engagement, human resources, financing, and information systems. Given its health and multi-sectoral emphases, PS3 includes a strong operational research component. Operational research demonstrates relevance and effects of PS3 on USAID's health activities, in addition to crosscutting results at LGA level related to health, education, agriculture, nutrition, and water and sanitation.

# RESULTS

- Demonstrated the Government of Tanzania's commitment, stewardship, and financial support to institutionalize PS3 activities. The Government of Tanzania is working to sustain the achievements of PS3 by expanding the interventions nationwide to all 185 LGAs and across Tanzania's 26 regions.
- Illustrated the Government of Tanzania's capacity by co-designing new public financial management software systems and improving existing planning systems with Government of Tanzania programmers and engineers (FFARS, PlanRep and GoTHOMIS).
- Improved planning processes for over 28,000 health and school facilities through the launch and maintenance of the improved national web-based planning and reporting database (PlanRep).
- Enhanced public financial management at 185 councils across the country.
- Increased facility level financing and accountability in 28,000 health facilities and schools (FFARS).
- Established simplified human resource allocation systems and prioritized facilities based on service workload. As a result, an estimated 6,180 new health workers were allocated to health facilities.
- Improved citizen engagement at LGA level by establishing complaint management systems and standardized websites for all of Tanzanians 185 LGAs.
- Strengthened financial and patient management in 380 health facilities by expanding the use of the Government of Tanzania Health Operations Management Information Systems (GoTHOMIS).

# BUDGET

\$61.9 million

DURATION July 2015 – July 2020

# **ACTIVITY LOCATIONS**

93 districts in target mainland Tanzania regions: Dodoma, Iringa, Kagera, Kigoma, Lindi, Mara, Mbeya, Morogoro, Mtwara, Mwanza, Njombe, Rukwa, and Shinyanga

#### **IMPLEMENTING PARTNER**

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